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Simple But Not Easy: Develop a Sustainable Planned Giving Program by Cultivating New Habits

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f you have ever tried to lose weight, you know it's all about eating less and L burning more calories. "Don't eat that cookie; have an apple instead" Well, yeah, no kidding. But my brain tells me the chocolate is so much more rewarding. For

most of us, losing weight is simple but not easy.

And so it is with planned giving. We know that our baby boomer donors have more assets than any other generation. We know we could be doing so much more

with planned giving (non-cash gifts). The reality is everyone is short staffed, overworked and under pressure to bring in cash gifts. Our day gets underway with the best intentions and then more pressing urgent matters are dropped on our laps.

Developing a planned giving program is simple but not easy.

...Or is it?

Like losing weight, building a thriving and sustainable planned giving program is possible. With a mindset that it does not have to happen overnight. As long as we make steady slow progress, things will move forward. Like so much in life, it's not about enormous leaps. It's about developing new habits that will, over time, move you towards your goal. If you are itching to see progress in planned giving, here are five habits that can get help you get there.

Habit #1

Develop this mantra and make it a part of your everyday thinking: Wealth is in assets, not wallets. Keep reminding yourself, your leadership, and your board. The majority of our donors have more assets than cash. Be prepared to offer non-cash gift options.

"Okay Mr. Smarty Pants but I am not an attorney. How do I confidently start a conversation with my donors?"

"It's not about having all the answers. It's about having the questions."

Habit #2

Stop obsessing on the gift vehicles. For most annual and major gift officers, you only need a basic understanding of the gift vehicles. My approach is to group them in four buckets:

- Bucket 1: Beneficiary Gifts Wills, retirement plans, donor-advised funds, insurance policies and more. Easy-breezy and where most of the opportunity lies.
- Bucket 2: Life Income Gifts Charitable gift annuities and charitable remainder trusts. A bit more involved but once you study these options, you'll find they're not that difficult to discuss.
- Bucket 3: Appreciated Stuff Stocks,

Habit #3

Diagnose before you prescribe. Think of non-cash gift options as tools—tools to help your donors accomplish their goals (retirement, family, etc.) and help your organization accomplish theirs. Carry these tools in a mental your kit.

It's not about having all the answers. It's about having the questions. Create or obtain a list of questions to ask donors to help guide them.

Habit #4

Make planned giving everyone's business. Make sure that everyone interacting with donors sets and tracks metrics tied to planned giving. For example:

- Number of new legacy society members this year. • Number of times a week I offer noncash
- gift options to my donors. · Number of long time, unassigned (not major gift donors) I call each week to have a planned giving conversation

real estate, artwork, and more. The appreciated stocks are easy; the others require outside help and there are plenty of people that can help.

Bucket 4: IRA Qualified Charitable Distributions

Super simple for donors 73+ who have a traditional IRA

FREE

EBOOK!

"A Guide to Offering Non-

Cash Gift Options to Your

Donors". Get it here:

pg.tips/noncash

toolkit. In that toolkit are lots of options for donors-the annual fund and major gifts and non-cash options. Take that toolkit with you everywhere you go. Once you fully understand what your donor wants to accomplish through their giving and what their personal needs are, ask them if it would be helpful to explore the tools in

Habit #5

Provided you have access to your board, have a one-on-one conversation with each board member about considering a planned gift. Stress that it does not have to be a huge commitment and that they can very likely provide for their family and have a bigger impact on those we serve. What better way to lead than by example? If you don't

> have access to the board, recruit someone to help you get access. By the way, you should show your commitment by making a gift and joining the legacy society, and then ask board members to join you.

One Percent Better

James Clear, author of the book Atomic Habits, conducted

research that shows if you can get one percent better each day for one year, you'll end up 37 times better by the end of the year. Slow and steady wins the race. Start developing new habits to get your organization's fair share of the wealth transfer. If no one in your organization has built a planned giving program, maybe you are the one to do it! If not you then who? •

Joe Tumolo is CEO of Major and Planned Giving Development. He helps nonprofits get intentional and confident about offering non-cash options to their donors. mpgdevelopment.com

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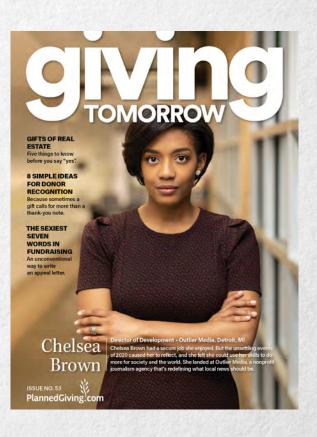
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